

School Health Clinic FACTS & FAQ

Your school has chosen to participate in a program to provide a healthcare clinic inside your child's school building. Below is a list of facts and frequently asked questions that we hope you will find useful.

What is a school health clinic?

Your school's health clinic is a CoxHealth clinic in which your child can be seen by a provider for common illnesses (see attached flyer with types of illnesses). The clinic will be operated by a Patient Care Navigator located inside the school building and connect back with a CoxHealth provider via virtual care.

Your child will NOT receive care without consent from a parent or legal guardian at each visit.

How are the children seen?

When the child is sick they will be sent to your school's nurse for evaluation. If the nurse finds that the child ailment is able to be treated by a provider through telemedicine, they will contact you. A licensed nurse practitioner or physician will examine the child via web camera and specialized equipment. Parents will participate in this visit in person with your child or remotely through a video connection.

Does this change the role of my school's nurse?

No, your school nurse is an employee of your child's school district and will continue to provide care for the children in their normal fashion.

Benefits of having a school healthcare clinic:

Having a school healthcare clinic connects you and your child to medical care while they remain in school, resulting in faster access to care, fewer missed school days, and fewer missed work days for parents.

How much do the visits cost?

The cost of the visit varies based on the patient's insurance provider. Out of pocket cost is determined by your insurance provider. In most cases you can expect to pay your normal office co-pay at the time of the visit.

What is a Virtual Visit?

A virtual visit is the ability for a licensed nurse practitioner, or physician to examine a patient using a webcam and other specialized equipment to evaluate and treat a patient.

How much space is needed?

You will need a private space behind closed doors to house the clinic. The equipment is placed on a cart that stands 5ft tall by 3ft wide. The space just needs to be sufficient to hold the cart plus patient and a parent.

What are the types of services available?

Services include diagnosis and treatment of common acute illnesses, such as cough, cold, sore throat, ear infection, or pink eye with rapid testing for Strep. We also offer tele speech, and occupational medicine via Virtual Visits .

What if patient does NOT go to CoxHealth?

You are still able to receive care at your school's clinic. Out-of-pocket expenses are based upon your insurance carrier, not where your normal doctor is located. Please see your school's Patient Care Navigator for more information regarding your coverage. Records can be sent to your normal doctor upon your request.

What are the hours of operation?

You school clinic hours will cover the bulk of the school day, however they vary from school to school. These hours are determined by the school in collaborative with CoxHealth. Please contact your patient navigator or school administrator for more information on hours.